


## General Information

<b>Background</b>	The BC Pad Registry site was retired on March 31, 2022 and transitioned to the PulsePoint AED Registry.
<b>PulsePoint Responsibilities</b>	A public, non-profit organization providing the PulsePoint Responder app and AED registry as part of its core mission to improve cardiac arrest survival.
<b>BCEHS Responsibilities</b>	The Agency responsible for approving AED records in the PulsePoint AED registry within British Columbia.
<b>AED Owner Responsibilities</b>	Use of the PulsePoint AED Registry is not mandatory, however, it is recommended. AED Owners are responsible for adding and maintaining their AED records.
<b>PulsePoint AED Mobile App</b>	<p>This mobile app can be used by anyone to add and maintain AED records in the PulsePoint AED Registry. AED owners download the PulsePoint AED app on their mobile device and register with an email address. To have the ability to edit AED records once added, this same email address <u>must</u> be entered into the Site Coordinator email field in the AED record.</p> <p>Install  from the app store on your mobile device.</p>
<b>PulsePoint AED Registry website</b>	<p>This website can be used by AED Owners to add a new AED record using their desktop computer. <a href="http://aed.new">http://aed.new</a></p> <p>Note, you can only create new AED records on this website, you <u>must</u> use the mobile app to update existing AED Records.</p>

## Questions & Answers

<i>Why does the AED I added show as 'Pending'?</i>	PulsePoint uses a two-step process to add new AEDs to the registry. Once an AED is added by a member of the community it is placed in a 'pending' state awaiting verification by the local public safety agency (BCEHS for British Columbia). An AED in this interim state is visible in the PulsePoint AED app, but not to a dispatcher or PulsePoint Respond user.
<i>Will I receive automatic notifications from the PulsePoint AED Registry for upcoming expiration dates?</i>	<p>Yes, an email will automatically be sent to the Site Coordinator email address 90 days prior to an expiry date (e.g. battery expiration date). The auto-email will also include a link that allows the Site Coordinator to enter a new expiry date.</p> <p>Note, this will only occur when expiry dates are added and a site coordinator email address has been entered.</p>
<i>Are we still needing to submit device maintenance reports-checklists like we did with BC PAD?</i>	<p>No, there is no requirement to submit the maintenance reports.</p> <p>Note, AED Owners may choose to continue to use these maintenance reports-checklists for their internal AED management processes.</p>
<i>Where do I get maintenance checklists for my AED?</i>	Search your AED manufacturer website for the maintenance checklists. If you cannot locate one contact the manufacturer, either by phone or email, to request assistance.
<i>Who do we contact if our Site Coordinator left and we are not able to access our AED record?</i>	It is incumbent on AED owners to ensure they maintain their AED data, including updating the Site Coordinator email addresses as and when needed. In the event you are locked out of your AED record, you can send an email to <a href="mailto:admin.pulsepoint@bcehs.ca">admin.pulsepoint@bcehs.ca</a> for assistance.
<i>Who do we contact with questions?</i>	Please direct questions to the <a href="mailto:admin.pulsepoint@bcehs.ca">admin.pulsepoint@bcehs.ca</a> email.